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# Digital Health and Care in Scotland

**Jonathan Cameron**  
**Director – Digital Health and Care**  
**Scottish Government**



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# Enabling, Connecting and Empowering: **Care in the Digital Age**

Scotland's Digital Health and Care Strategy

Scottish Government and COSLA



Digital Health  
& Care Scotland

Right care, right place, right time

# Our Vision

“To improve the care and wellbeing of people in Scotland by making best use of digital technologies in the design and delivery of services.”



# Strategic Aims



**Aim 1:** Citizens have access to, and greater control over, their own health and care data – as well as access to the digital information, tools and services they need to help maintain and improve their health and wellbeing.











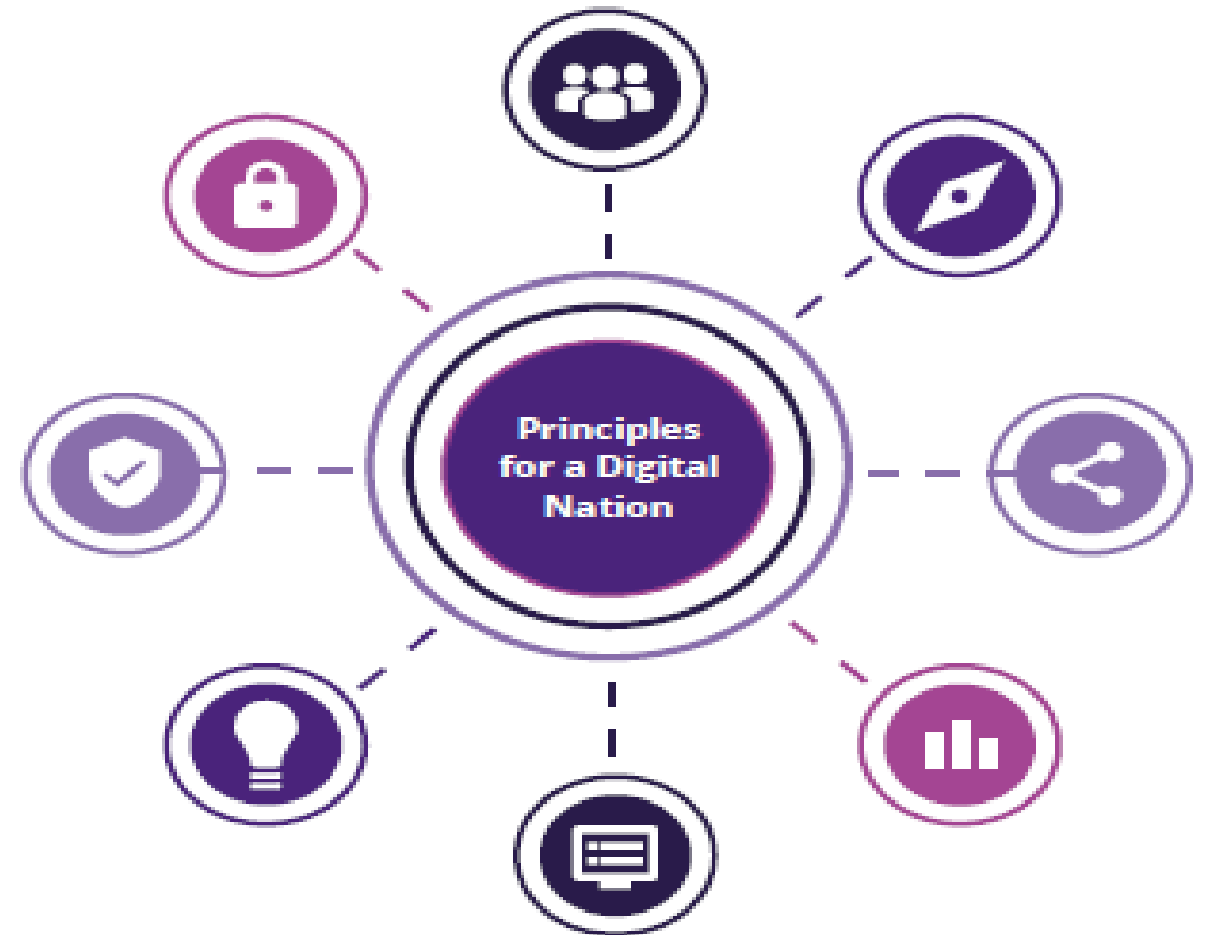
**Aim 2:** Health and care services are built on people-centred, safe, secure and ethical digital foundations which allow staff to record, access and share relevant information across the health and care system, and feel confident in their use of digital technology, in order to improve the delivery of care.



**Aim 3:** Health and care planners, researchers and innovators have secure access to the data they need in order to increase the efficiency of our health and care systems, and develop new and improved ways of working.

# Digital Principles

-  Inclusive, Ethical and User-Focused
-  Digital Leadership and Culture
-  Collaborative
-  Data-Driven
-  Technology-Enabled
-  Innovative and Sustainable
-  A Skilled Digital Workforce
-  Secure By Design



# Our Citizens: Key Messages



- Digital needs to be a choice
- ‘Do digital right’
- Address infrastructure
- Develop skills and confidence in digital
- Tell my story once

# Digital Services: Connect Me

- **COVID-19**
- **Remote Health Pathways**
- **Asthma**
- **Blood Pressure**
- **Chronic Obstructive Pulmonary Disease (COPD)**
- **Irritable Bowel Syndrome (IBS)**
- **Heart Failure**
- **GP Communication**



# Interoperability: Digital Foundation

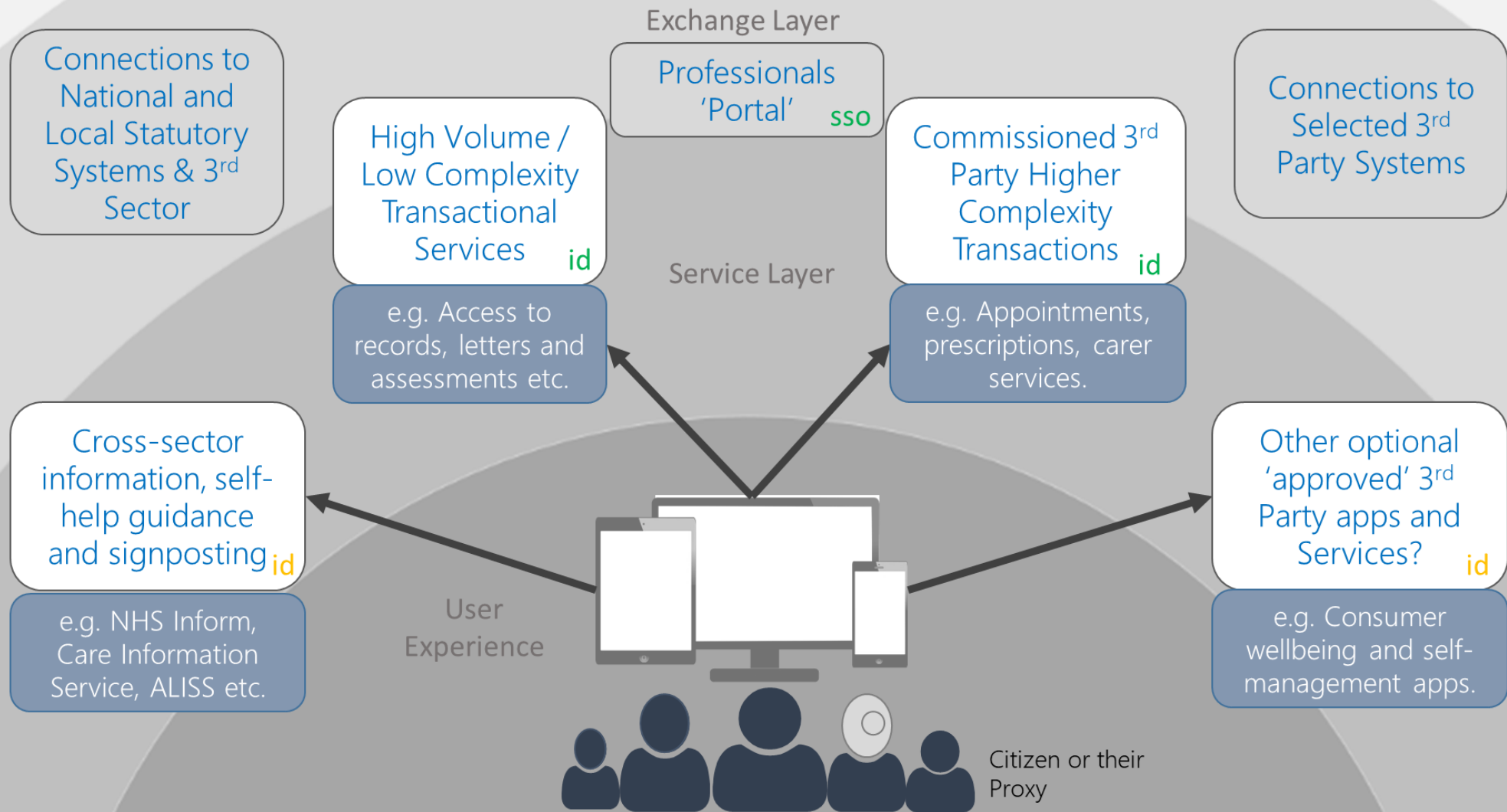


- **Citizen and User needs first**
- **Supportive and pragmatic**
- **Simplification**
- **Not just technical**



# Digital Front Door

Transforming Digital Access: Developing a 'Digital Front Door' to health & social care services



# Data Strategy



- To ensure high quality data drives the delivery of health and social care services in Scotland
- To empower the public to access and manage their own health and care data
- To facilitate greater innovation and research opportunities in health and care data



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[Jonathan.Cameron@gov.scot](mailto:Jonathan.Cameron@gov.scot)

[www.digihealthcare.scot](http://www.digihealthcare.scot)