

Better insights. Better decisions. Better health.

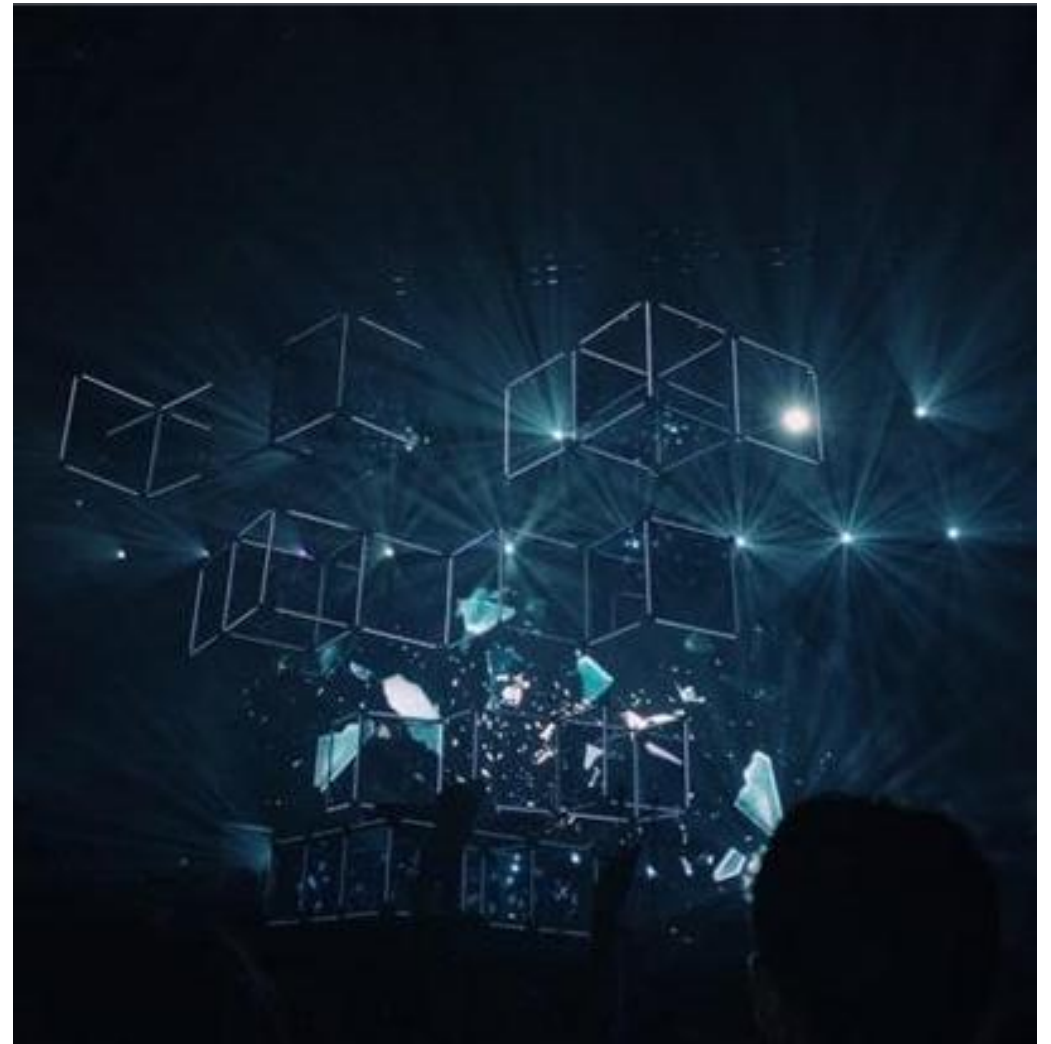


Transforming IG

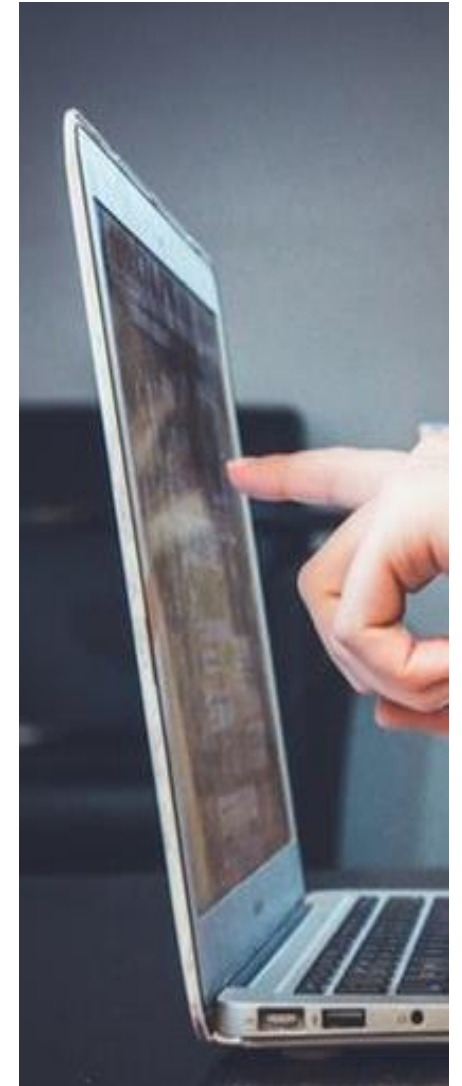
**Dawn Monaghan,
Interim Director IG Policy, Ethics and Head of Profession**



- Chapter 2 - **Giving health and care professionals the information they need to provide the best possible care**
- Commits to: **Simplifying and transforming information governance**



- **Variance in the skillset** of those in information governance roles
- **No common competency frameworks or job families** for staff working in information governance across health and care
- **Check lists, audits and reporting tools now dominate** the duties of IG staff
- **Lack of recognition** of the duty to share personal information
- Use of Information should **enhance patient care and improve services**
- **Solve problems and find solutions** by working in **multi-disciplinary** informatics teams



- IG in Health and Care is more than just GDPR
- Sensitive/special category data
- Cyber Security part of the IG Landscape
- Broader health and care family needs
- Plethora of guidance
- Paperwork overload



- Senior level 'buy in'
- Climate of fear
- IG on the periphery
- Sheep dip training
- National v regional/local
- Many different sectors and sub sectors
- Lack of robust policy



- Different approaches can reap dividends
- Need to focus on the right problems and find solutions
- Defined Policy
- Clear and understandable guidance and advice
- Confidence of frontline staff



Transforming our approach

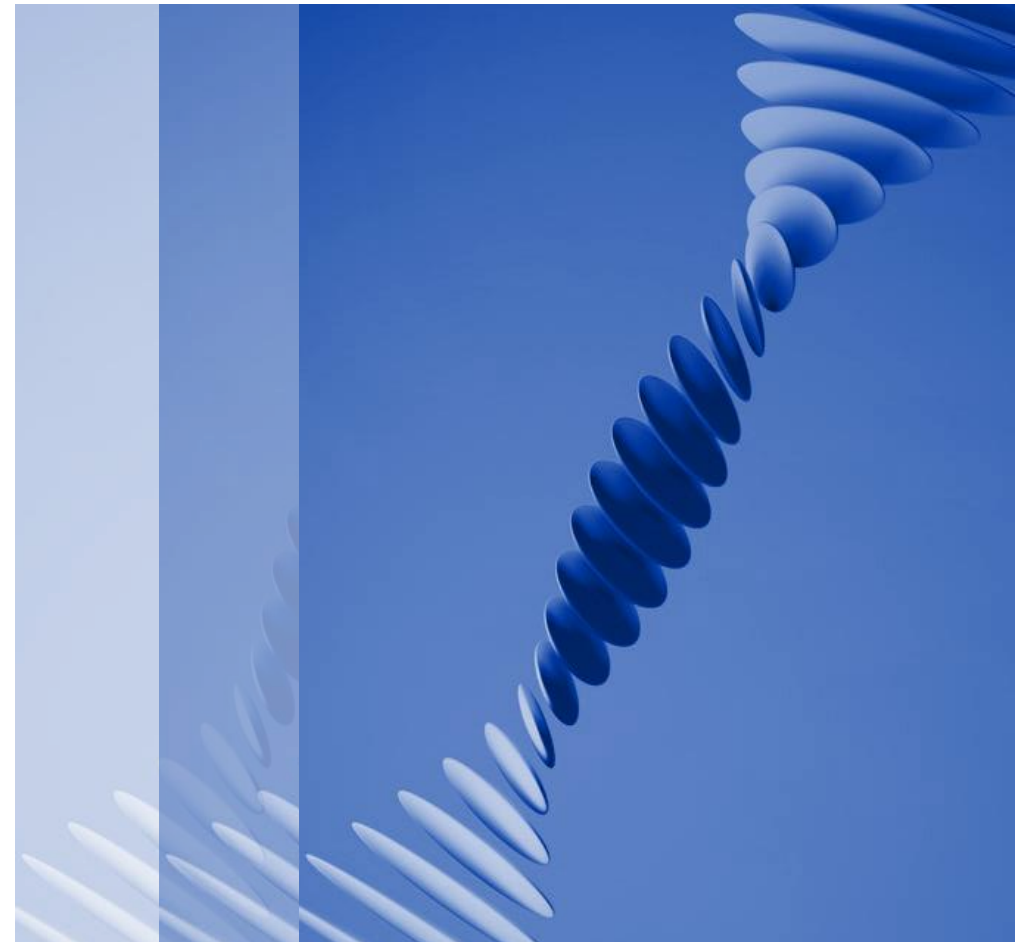


- Question the ways in which we presently deliver an IG service
- Shape, establish, lead and promote new ways of working
- Problem solving, Good judgement, risk management
- A better equipt and more confident workforce
- Reposition cultural norms and influence behaviours
- Remove the climate of fear
- Shift focus from fines to benefits



Collaborating with IG professionals and those who work with them to;

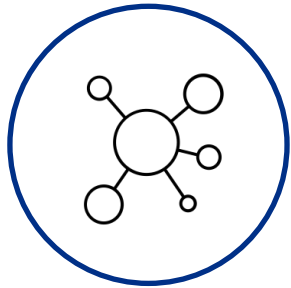
- Develop an IG transformational Strategy
- Vision for change and benefits
- Set out the new world
- Describe competencies, skills and abilities
- Present a road map
- Assess challenges and obstacles
- Measurements for success



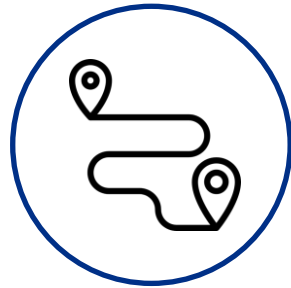
- Appointed an Interim Director
- Gained Ministerial Support
- Research begun on the 'State of the Nation'
- Roadshow planning
- Planning the journey to IG professionalism



The journey to IG Professionalism



Vision



Mission



Need



Communication



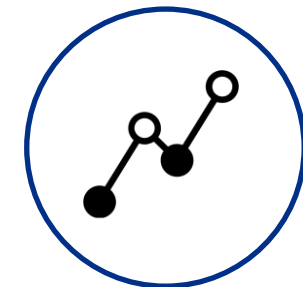
**Communities of Practice
- sectors and sub
sectors**



**Strategic Goals
and objectives**



**National competency
frameworks**

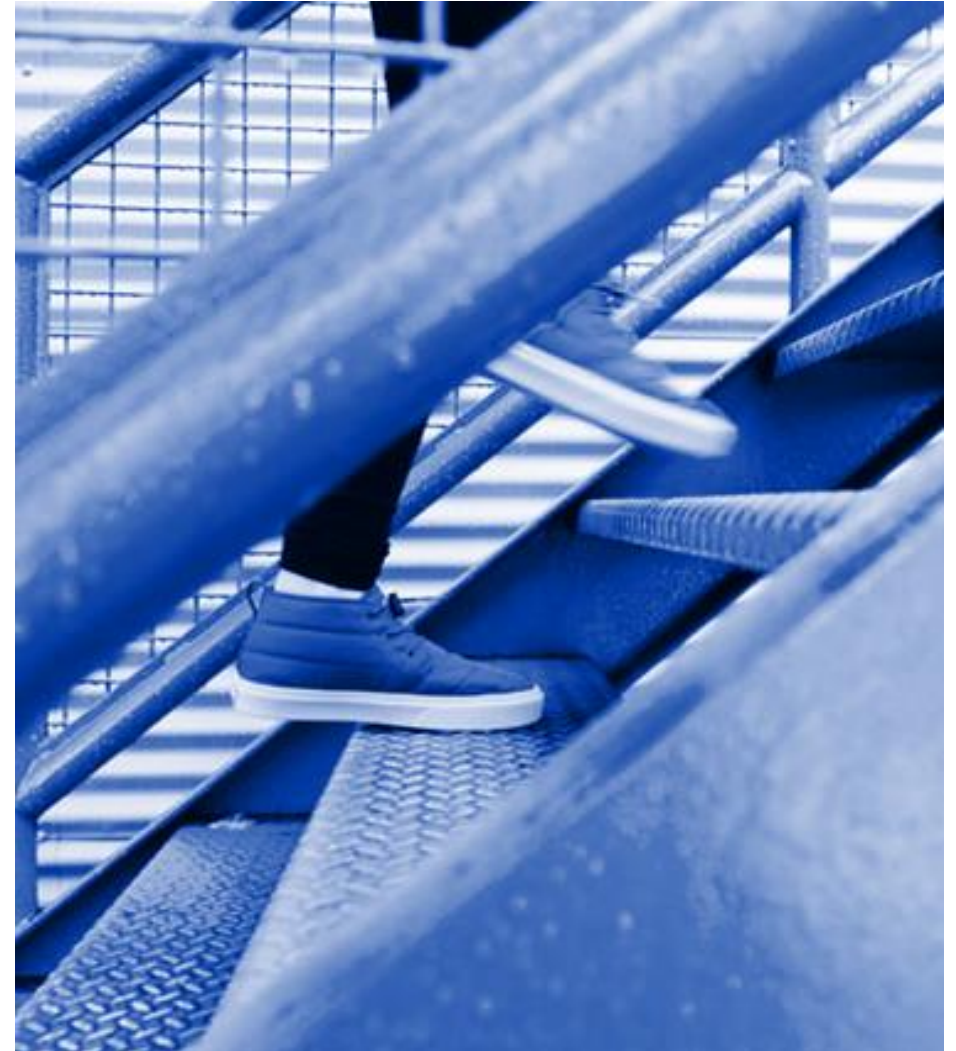


**Working with other
professions**

Next steps



- Break in to subsectors
- Gather evidence what really happens now in each one
- Set out key deliverables
- Set up Communities of practice
- Establish Key influencers as advocates
- Identify levers for implementing the change



Questions / Comments?