



**The Mid Yorkshire Hospitals**  
NHS Trust

**Working together**  
making a difference

RPA Project Showcase:

Proving the diverse capabilities of RPA within a  
12-month Pilot

Gareth Cinnamon  
Digital Programme Manager



**The Mid Yorkshire Hospitals**  
NHS Trust



➔ **Pinderfields Hospital**



➔ **Pontefract Hospital**



➔ **Dewsbury and District  
Hospital**



➔ **Community Services**



The Mid Yorkshire Hospitals  
NHS Trust

# Domestic Abuse Alerts

# Challenge

- Receive domestic abuse alerts from Partner agencies
- Fully integrated CAMS system unavailable
  - Emergency department and PPM
- Without alert, Clinicians unaware of risk
- Must be uploaded within 72 hours

# Solution



Partner agencies attend MARAC conference



List of 'at risk' patients provided



'Bot' uses NHS number to identify patient



Alert added to 2 Clinical systems



Increased patient safety

Time savings for safeguarding team

Reduced risk – missed SLA's

## What's next?

- Automatic removal of flag after 12 months
- Inclusion of further alerts e.g. Child Protection, Learning Disabilities, Dementia



**The Mid Yorkshire Hospitals**  
NHS Trust

# Digital Learning System Registration and Enrollments

# Challenge

- 100's of entries to DLS
- Dr's rotation, change of roles, agency staff,
- Register staff member on appropriate courses and email relevant joining documents
- High **risk of error** if unable to use internal systems
- 5 mins per clinician/ up to 3 days work



# Solution



Cohort sent to Digital Training team



Drop into shared folder



QX passes each staff member to 'Bots'



Books all courses (five each)



Emails staff with logins + correct documentation



Increased patient safety

Increased data quality

Time savings – 3 days down to 3 hours

Training team now delivering training, not stuck doing admin!

# Summary

- Great start to RPA journey
- Built up in-house resource
- Proven capabilities of RPA software

## Next project: eRS referrals

- 2-week dermatology skin cancer waits
- Take referral + supporting evidence, add to clinical system



Photo © John Goldsmith (cc-by-sa/2.0)