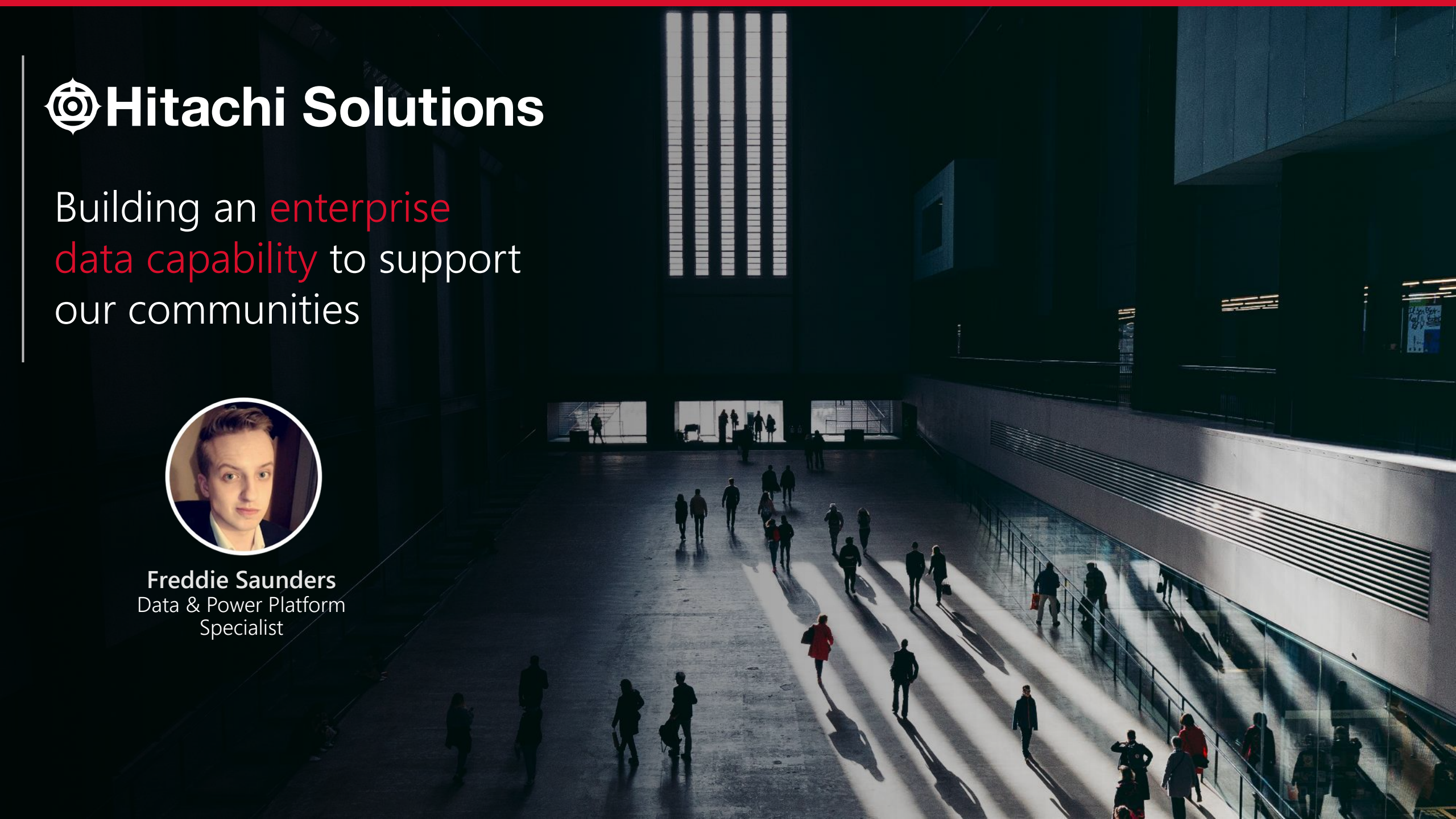


Building an **enterprise data capability** to support our communities



**Freddie Saunders**  
Data & Power Platform  
Specialist



# Reflecting on **COVID-19**

- ✔ During the pandemic, ALL public sector organisations were asked to take on new roles and responsibilities to keep constituents safe
- ✔ Shielding vulnerable citizens, contact tracing, outbreak management, grant management and facilitating the return of employees to work
- ✔ This created a need to rapidly deploy solutions to support new demands
- ✔ Throughout this period, Hitachi Solutions saw the challenges faced by the Public Sector organisations along with the dedication of teams tasked with fighting the virus

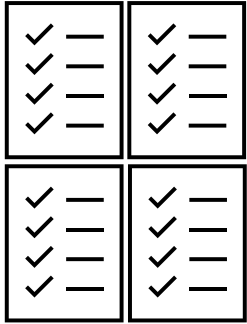


# Society's Data Literacy Skills

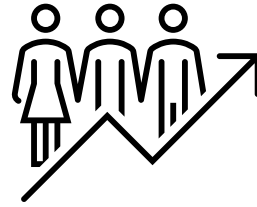
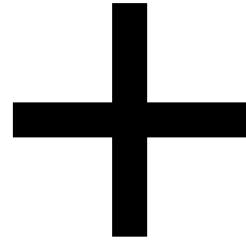
- ✔ At the peak of the pandemic, millions of us tuned in at 5pm to listen to the Government's COVID-19 team to understand the latest figures
- ✔ Even now there are still 300,000 that check the Public Health England website every day at 4pm
- ✔ Debates, conversations and discussions around the data became common among families, friends and co-workers
- ✔ PHE's COVID-19 dashboards has undergone 11 re-designs due to satisfy growing user demands - which sees 40 million individual figures updated daily
- ✔ The United Kingdom as a nation is the most data literate it has ever been



# Perfect Storm



Public Sector Org's  
new responsibilities



UK Public's Data Literacy  
Capability



Growing Expectations

- ✔ Public Sector organisations are looking to leverage the momentum created as a result of COVID-19 around digital solutions and data
- ✔ Embedding the ad-hoc behaviours and practices that may have formed into a formal digital & data strategy
- ✔ Ultimate objective is to exceed the growing expectations from the public

# Building **Capability**

- ✔ Enterprise cloud data platform that can enhance and transform existing processes and activities
- ✔ Enterprise cloud platform that is scalable and able to grow with expectations of stakeholders and ambitions of the public sector organisations
- ✔ Phased approach to manage the change and transformation
- ✔ Creating a consensus across digital / IT functions with citizen / constituent facing services
- ✔ Privacy-by-design is more important than ever with a growing appetite for data sharing and collaboration
- ✔ Data strategy underpinning everything that an organisation does across People, Process, Governance, Data & Technology



# Housing – Building Safety Bill

## Background:

- ✔ Government is set to implement the Building Safety Bill by 2023 with the objective to prevent another Grenfell Fire tragedy

## Objective:

- ✔ Bring together data across housing, maintenance, finance, and others to ensure local authorities can comply with Building Safety Bill

## Result:

- ✔ Reducing the likelihood of another Grenfell Fire tragedy and increase the safety of residents within the area



# Community Health – Demand & Discharge

## Background:

- ✔ Growing priority for social and community care to be improved
- ✔ Reducing the patient backlog that has grown significantly because of the pandemic

## Objective:

- ✔ Bring together data at a regional level across local authorities, NHS Trusts and Fire & Rescue services to create a 360-degree view of a resident

## Result:

- ✔ Enable public sector organisations to proactively provide services to residents
- ✔ Enable a regional data strategy to tackle regional challenges – such as patient backlogs, manage demands etc.

