

Dorset County Council-commissioned Buro Happold used Bluesky 3D mapping to help prepare a feasibility study into bypass options for Bere Regis. The detailed terrain model enabled designers to minimise any impact on the environment, particularly the associated costs of cut and fill operations, for the three proposed options.



Anglesey and Gwynedd Local Health Boards have launched a joint Tunstall telehealth monitoring home service to record vital signs, such as blood pressure and O₂ levels for patients with chronic obstructive pulmonary disease.

Brent Council is the first local authority to implement UKMap for key location and base map data for a number of core applications, including planning and transportation. Savings have already been identified in the first year to make the purchase cost-neutral.

Bristol City Council is achieving 60% operational cost reductions using ASG Software's tape management and console automation for its IBM infrastructure.

Business Link West Midlands has deployed Datanomic's dn:Director data management application to improve the accuracy of data held in its CRM. The system is central to BLWM's reporting processes with central government.

Calderdale Council residents can soon go online to see the heat loss from their properties, following airborne surveys by aerial mapping firm, Bluesky.

Cardiff Council expects to save £1.3m in its transport of children with special education needs after adopting Capita Children's Services' One Transport and using the information to renegotiate contracts with transport providers.

Cardiff Council has asked Tata Consultancy Services to provide workflow and business processes to augment information and knowledge management organisation-wide and help build operational intelligence.

Central and Eastern Cheshire PCT has spearheaded a new shared IT solution, MedisecNET, to cut delays between a patient leaving hospital and their GP receiving detailed discharge notes. It is being used by three acute trusts to provide discharge documentation to 92 GPs.

City of Westminster has upgraded to Axiell's fully managed CalmView service to manage its archives collection. This also offers internet access to its WestCat archives collection comprising books, pamphlets, directories, newspapers, journals, maps and plans, drawings, photographs, local government records from 1460, electoral registers, census returns, parish registers, and business archives.

Clyde Valley Learning and Development Group, covering eight Scottish councils, has asked Brightwave to deliver a new e-learning service over the next three years.

Corby Borough Council has deployed a new voice and LAN infrastructure based on an Alcatel-Lucent Omni PCX Enterprise system from Indigo Telecom Group.

Coventry City Council buyers are testing new single-click access through their existing PROACTIS system to contractors' PQQ data on Constructionline.

Derbyshire County Council has asked Lumension to help it gain complete visibility of the security of its 8,000 IT endpoints across 430 locations.

Dundee City Council has tightened security for remote workers with SecurAccess from SecurEnvoy. Passcodes sent to workers' mobile phones are now entered alongside usual login details to access networks and emails remotely.

East Sussex County Council has bought Nuance Communications PDF Converter Professional Enterprise 6, gaining a 'procurement saving in excess of £16,000', and negating the need for the council to invest in separate redaction software.

Glasgow Housing Association has installed an advanced network from ntl:Telewest Business, providing customers with a single number to call its new contact centre as well as arming frontline staff with up-to-date information to answer queries.

Great Western Hospitals NHS Foundation Trust has used InterSystems' Ensemble integration platform to link nine applications, including Electronic Discharge Summary and Theatre systems, with data from its Patient Administration System.

Hammersmith and Fulham Primary Care Trust has asked Fordway Solutions to design and install a new storage and disaster recovery infrastructure to handle anticipated data growth - whilst reducing both server space and power consumption. The server count has been reduced by 60%.

Hampshire Primary Care Trust has selected Real Asset Management's Asset4000 to manage its £150m worth of assets and provide a centralised register.

Harving Council has asked Civica to help an internal team implement an organisation-wide efficiency saving programme using the workflow and electronic document management capabilities of Civica's W2 product.

Herefordshire Council and NHS Herefordshire's Herefordshire Connects transformation programme has delivered a new integrated environment and regeneration system from Civica. The solution is streamlining the delivery of waste management, planning, environmental health, trading standards, licensing, building controls, conservation and housing, among other services. It is the biggest project undertaken by Civica in 20 years.

Highland Council has awarded Fujitsu preferred bidder status for a new five year, £66m ICT services contract. Fujitsu will manage the council's entire ICT estate, including additional scope for curriculum ICT to schools.

Hounslow Council is working with Plan-Net to identify current areas of good practice and compliance and provide the council with an opportunity to map out clearly defined IT improvement objectives.

Inverclyde, North Ayrshire and South Ayrshire councils have entered into five year agreements to promote high quality benefits services to over 331,000 citizens with Northgate. Northgate's revenues and benefits system is to be integrated with the councils' implementations under the Scottish National Framework Agreement.

Ipswich Borough Council is using Optimum to deliver user training around a major upgrade of its finance system. "We did the mass user training ourselves when we went live in 2007 but we recognised that it was a struggle because we lacked the resource and we weren't professional trainers," said Adrian Powell, Ipswich's project manager.

NHS Shared Business Services, a joint venture between the Department of Health and Steria, has announced a further eight new contract wins with NHS organisations, totalling 17 new customers since April 2009. The partnerships will deliver finance and accounting and payroll shared services with a combined value of more than £12m and extend the payroll service to approximately 25,000 more NHS employees.





South Wales Trunk Road Agency, in a bid to keep the traffic moving smoothly, is using software from Mayrise Systems to manage inspections, monitor and coordinate ongoing road works and plan for special events.

Knowsley Housing Trust has chosen 1st Touch to deliver mobile solutions integrated with IBS OPENHousing and OPTI-TIME scheduling systems. It interfaces in real-time with an Xmbrace scheduling system OPTI-TIME and IBS OPENHousing system currently in use.

Lewisham Borough Business Against Crime is using National Business Information System, web-based data sharing technology from Hicom, enabling it to track and produce detailed reports and analysis on criminal activity in the area.

Mole Valley District Council has contracted Becrypt to provide a range of security solutions, enabling it to meet GCSX CoCo requirements. Currently undergoing pilot projects, the council intends to roll out to all remote home workers across the district once complete.

NHs Cheshire and Wirral Partnership Foundation Trust has asked the ANS Group to implement an external email encryption system.

NHs City and Hackney has chosen Egress Switch to protect information wherever it goes using strong encryption and identity based access rights without introducing complex procedures for users.

NHs Dudley is installing telehealth systems from Tunstall to help monitor people's health at home. The new service is being offered to patients with long-term conditions and allows them to have their health managed remotely by nursing staff.

NHs Greater Glasgow and Clyde Health Board has implemented Orion Health's electronic health record solution using Concerto Portal technology. The trust's Scott Hendry said, "People see the benefit in moving away from paper but, to work, a portal needs to be as effective and easy as a paper-based system."

NHs Hounslow has appointed Capita IT Services its ICT managed services provider in a three year £3.3m contract. Capita will deliver end-to-end outsourced ICT service to over 1,200 users across NHS Hounslow's commissioning and provider service arms and general practitioners.

NHs Kensington and Chelsea PCT has chosen Siemens Enterprise Communications' single voice and secure data network to provide communications to eight PCT and partner locations.

NHs Oxfordshire has selected INOVEM's Inclusionware software, a secure online environment accessed using various levels of role-based access control, to ensure that consultation managers, administrators and stakeholders see only what is appropriate and relevant to them.

NHs South West Essex Community Services has deployed 21c's Microsoft Business Intelligence solution. By enhancing the existing Microsoft infrastructure and leveraging the national NHS agreement with Microsoft, it has improved the efficiency, cost and accuracy of the trust's reporting.

NHs West Midlands Ambulance Service is using BlockMaster's USB SafeSticks from Softek to provide staff with complete security through automatic hardware encryption. It is also using the SafeConsole web based management solution to manage, audit, reset passwords and apply custom policies to all SafeSticks.

Nottingham University Hospital Trust has deployed a customised CNodes reporting solution across 15 specialist tumour departments.

Oxfordshire County Council has asked Pirean Compliance:One to securely manage access to software applications for over 100,000 students and staff and help it meet critical GCSX and DPA targets whilst streamlining access to digital resources at the county's 285 educational facilities.

Plymouth City Council has gone live with six ITIL disciplines and is introducing improvements to existing and new processes using elements of both ITIL v2 and v3 with Hornbill's Supportworks ITSM.

Redcar and Cleveland Borough Council has signed up for Liquidlogic's children's system, PROTOCOL ICS, and is currently migrating data from existing children's case management systems to PROTOCOL.

Royal Borough of Kensington and Chelsea has bought Hornbill's Supportworks ITSM to improve service delivery.

South Ayrshire Council towns will be the first to benefit from super fast fibre optic connectivity via a Fibrezone ring being built by H2O Networks.

South Lanarkshire Council is using Jadu to replace its existing web infrastructure and future proof its investment. "Web technology, design, functionality and accessibility standards have all moved on significantly in the last few years and our current web development products have not kept pace," said Andrew Proctor, project manager at South Lanarkshire.

South London Healthcare NHS Trust is deploying business intelligence tools from Ardentia - Data Warehouse, Pathway Manager and NetSearch - in order to support merger activities and help improve trust performance.

South Oxfordshire District Council has been working with Ocella during the development phase of the first Connector for the Planning Portal e-Consultation Hub. Angie Paterson, cabinet member for planning, said that the council was looking forward to reaping the benefits of the e-Consultation Hub. "We are proud to be leading the way as the first fully connected LPA using the Hub."

South West Regional Library Service is working with OCLC to enable seven public library authorities in the South West to use WorldCat Local as their shared end user discovery service in 2010.

Torbay Council has upgraded its operations with a high capacity broadband connection from Eclipse Internet. The Eclipse 30Mbps DIA is an upgrade from the council's old 4Mbps DIA, and can be increased to 100Mbps.

Trafford Housing Trust is to adopt Lagan's Enterprise Case Management solution to support its strategic transformation programme. Using NDL's universal integration platform to access core central applications the trust will integrate front and back office operations, thus streamlining interaction with customers, contractors and other agencies.

Welwyn Hatfield Borough Council has asked GOSS Interactive to design and build its new website. Ongoing, the site will be managed in-house by the council's web team using GOSS iCM.

West Sussex County Council has opted for Atos Healthcare for its Occupational Health department. The company will provide a range of on and off-site services that will include pre-employment, management referrals, vaccinations, health promotion and the appropriate support for Fire and Rescue teams.

Thurrock Thames Gateway Development Corporation's CIO, Jason Oliver (right), is looking forward to using Equiniti ICS's Electronic Document Record Management System to deliver greater operational efficiencies for the corporation and secure compliance with Data Protection and FoI requirements.

