

Forging a stronger citizen Outcome.

Automation and Bots 4Good | November 2023

Phil Sheen

£137bn

Financial year 2022/23

Quality &
Availability of
Services

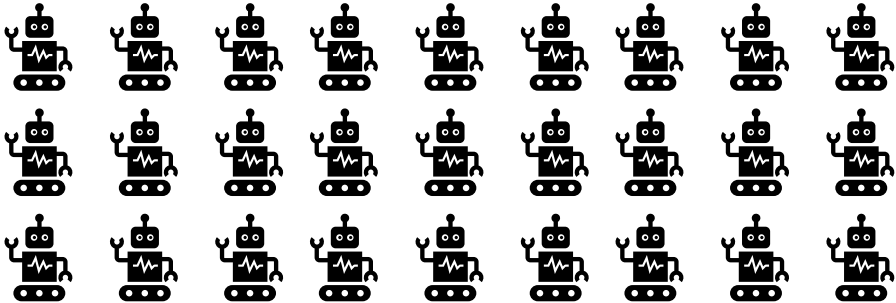
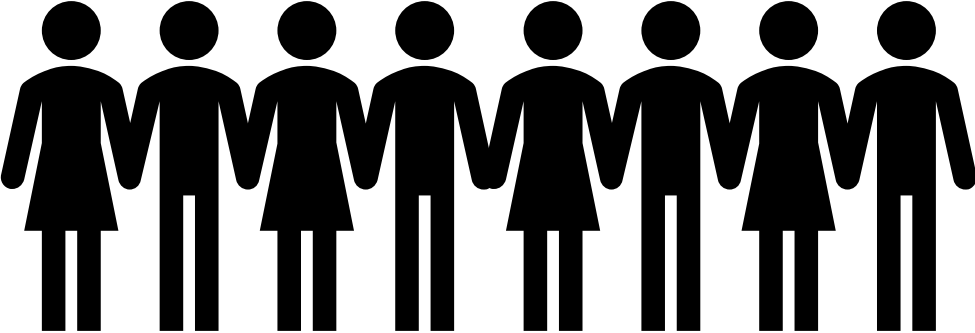
Increased
Demand

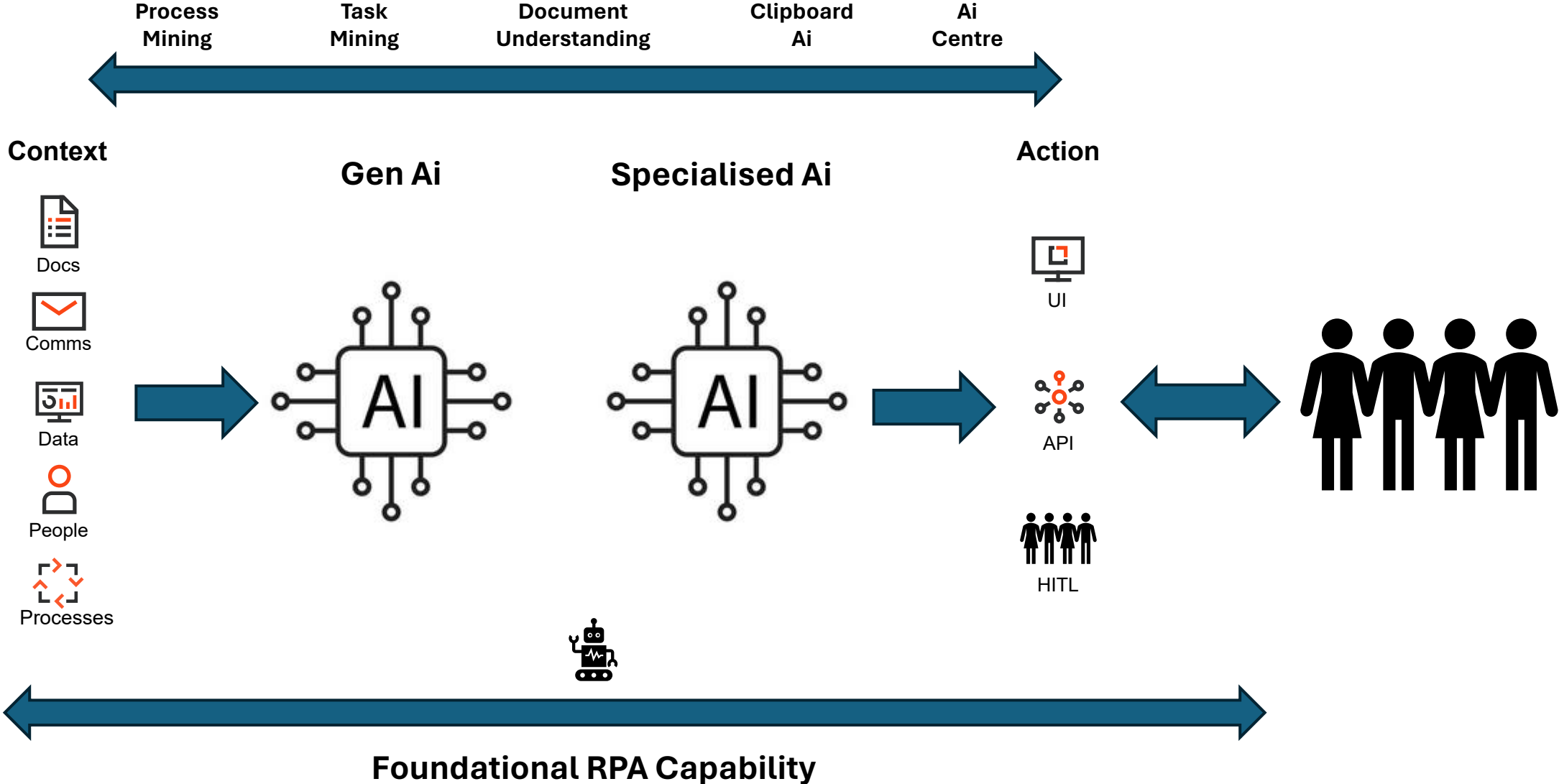
Decreasing
Public Funds

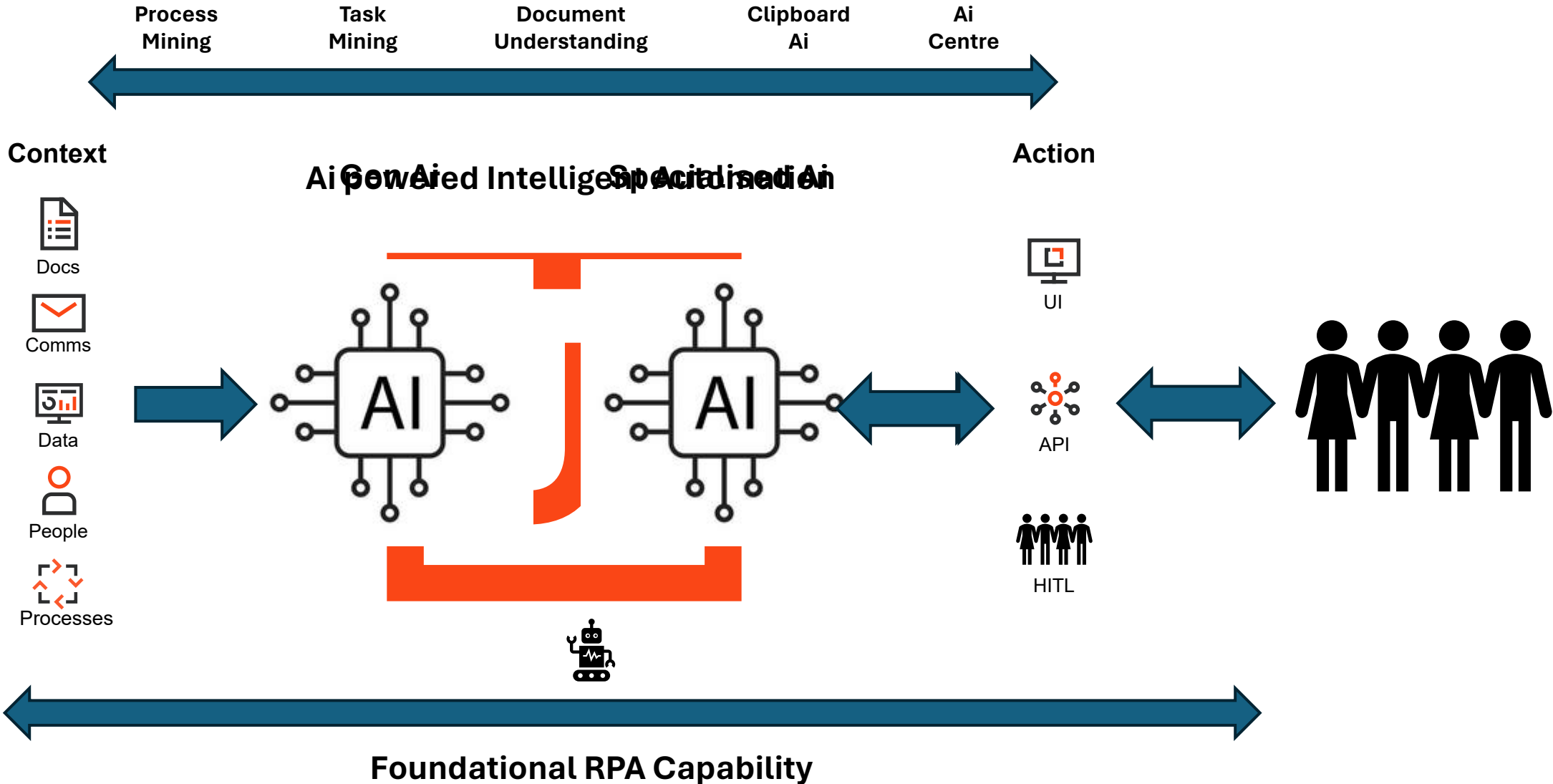
Cost of your workforce?

The real value of your workforce?

Execution of Work | Delivery of Outcomes







Police



- 1 million transactions
- 100,000 hrs. saved.
- £2.2m cost avoidance in 3 yrs.
- £1.2m cost avoidance in 12 months.

NHS



- 18 processes automated.
- £370,000 worth of manual effort every year.
- 56 hrs per day of clinical time given back.
- 70 ideas in pipeline.

Central Gov



- Short Term Loans Process
- Taken from five weeks to four days.
- Most vulnerable in society.
- Collective £60m savings.

Local & Regional Government



- 60 live automations.
- £600,000 annual savings.
- 40,000 hrs of manual work saved.
- Collective £60m savings.

Cost of your Workforce?

The Real Value of your Workforce?

Execution of Work | **Delivery of Outcomes**



Thank You

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