

# Bespoke Cyber Support for Councils

**Gain advice and support to  
improve your cyber security  
culture**

# Contents

**01**

**The threat and our mission**

**02**

**Cyber 360**

**03**

**Cyber Reaction Exercises**

**04**

**Ambition, feedback and the team**



# The cyber threat to local government

"The pandemic has also brought about an acceleration in digitisation, with businesses and **local government** increasingly moving services online [...] **This has broadened the surface area for attacks** and has often made cyber security more challenging for organisations."

*NCSC Cyber Threat Report 2021*



# Our support offer vision

## Vision

- Councils have an improved understanding of cyber risk,
- they prevent and resist cyber attacks more effectively,
- and have the cyber security skills at every level to do so.

## How we do this

The LGA's bespoke cyber support offer, the **Cyber 360** and **Cyber Reaction Exercises**, support councils to

- hear a different perspective on their cyber security culture
- build cyber capabilities

# The Cyber 360

The 360 is built on established sector-led tools, managed and facilitated by the LGA, which support councils in improving in key areas against established frameworks.

01

**A multi-disciplinary team**

02

**Flexibility**

03

**Whole organisation engagement**

04

**A reflective report**

# Approach



**Advice not  
assurance**

**Building  
capabilities**

**A focus on  
culture**

**Cyber 360  
Framework**



# Leadership and Governance



**Cyber Security Strategy**

**Leadership and Management**

**Governance**

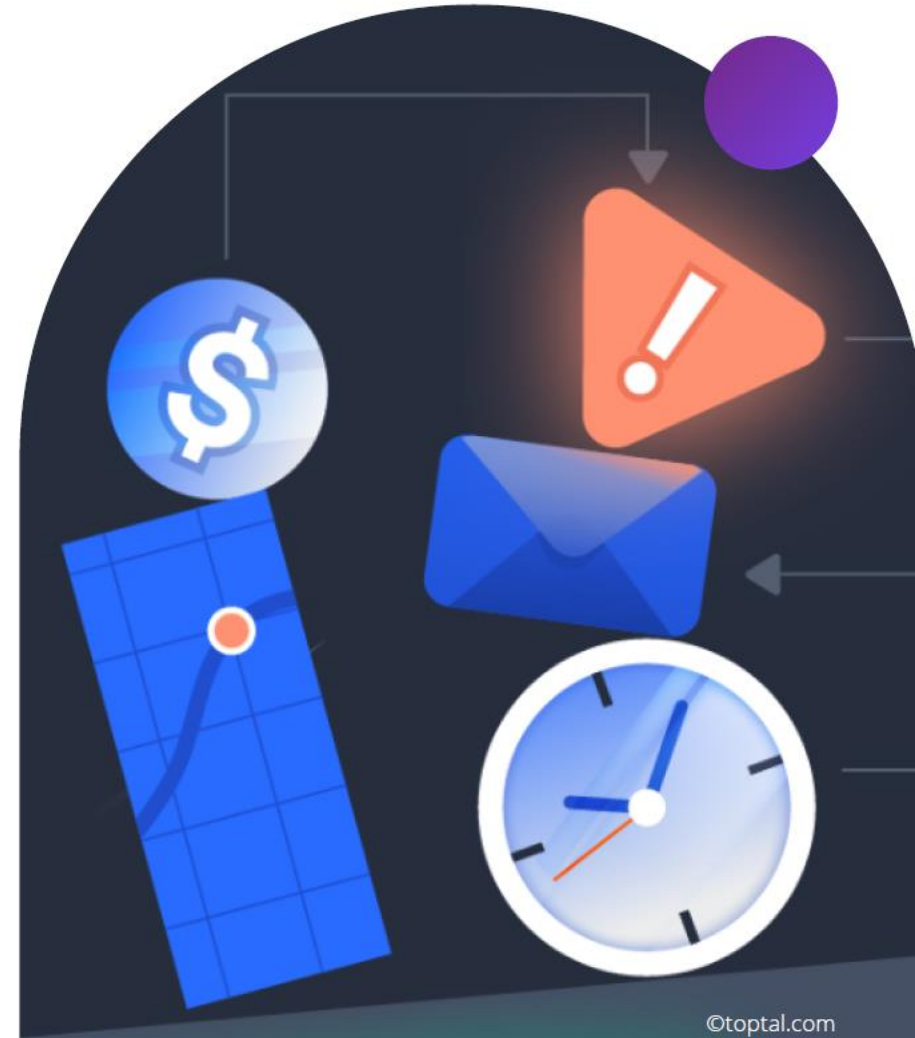
**Assurance**



# Risk Management

Fragmented  
Responsibility

Risk Assessment  
Framework







# Managing Supply Chain Risk

# Cyber Reaction Exercises

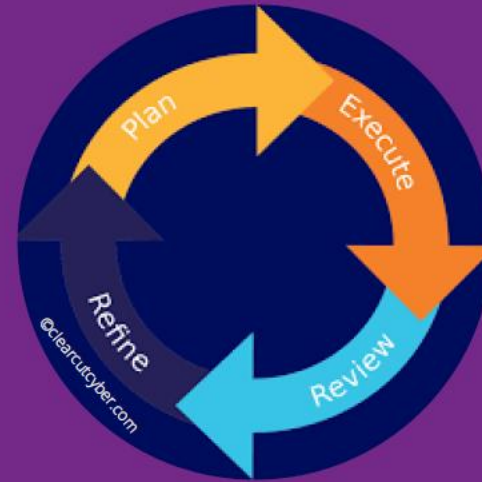
Cyber reaction exercises help councils to establish how well they might react to a cyber incident, and to practice their response in a safe, constructive environment.

01

**Incident  
Response**

02

**Business  
Continuity**





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# Incident Response

Do you know how your IT team will respond when an incident occurs?

Are there plans in place, and have these been practiced?

How do you think you will cope under pressure?



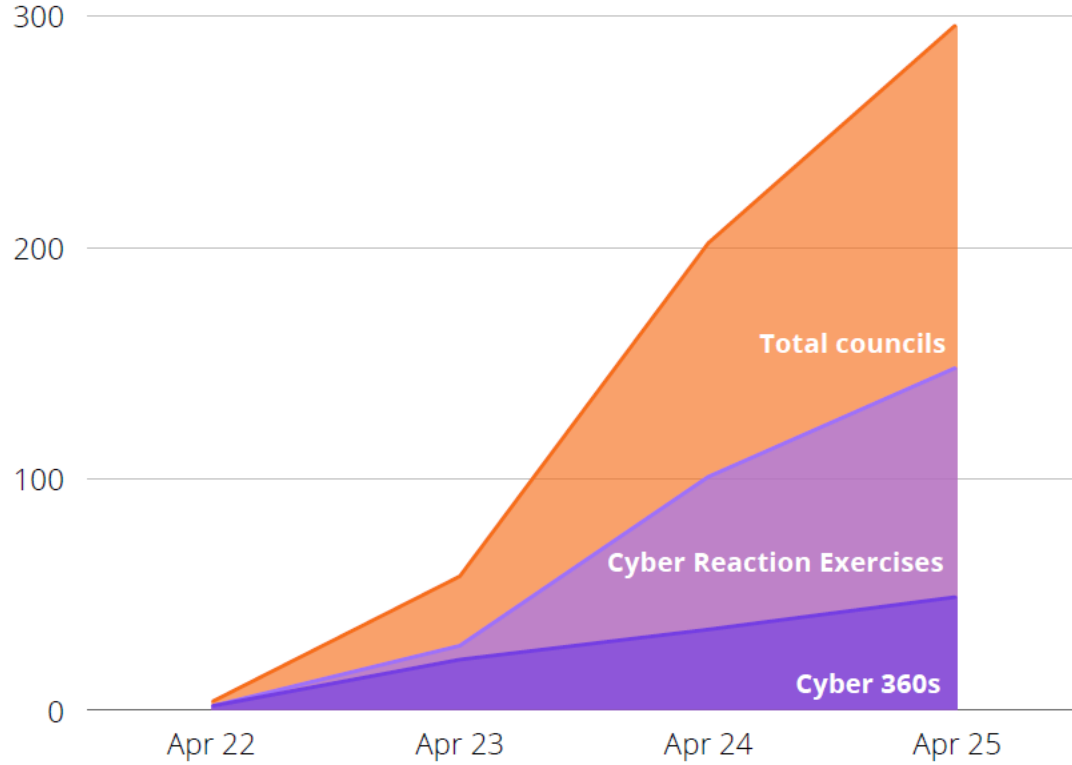


# Business Continuity

Our facilitated Business Continuity Exercise, delivered in partnership with the Emergency Planning College, creates an opportunity to:

- **TEST** crisis response.
- **REHEARSE** individuals.
- **IDENTIFY** where current plans require refinement.
- **IMPROVE** awareness of cyber security.





# Our ambitions for the offer

We are hoping to grow our offer each year until April 2025.

[LEARN MORE](#)

# Meet the Bespoke Cyber Support Team



**Jamie Cross**  
Programme Manager



**Priya Thethi**  
Assistant Programme Manager



**Amber Foster**  
Programme Support



**Dave Sifleet**  
Senior Technical Advisor



**Clair Harniess**  
Cyber Reaction Lead

## Feedback

*"We highly valued our Cyber 360, that considered a wide range of issues within the review scope. These extended beyond typical technical controls to the 'softer' but important issues of culture, leadership and governance. Gaining input from a range of organisations from across the sector added extra value."*

Matt Prosser, Chief Executive, Dorset  
Council

## Feedback

***"Since the Cyber 360 team spoke with the Council, there's been agreement to extend the cyber security training to Members."***

Jason Tillyard, Head of ICT &  
Transformation, Dartford Borough  
Council



# Contact Us



020 7664 3000



[lgacybersecurity@local.gov.uk](mailto:lgacybersecurity@local.gov.uk)



[www.local.gov.uk](http://www.local.gov.uk)



18 Smith Square, London, SW1P 3HZ

