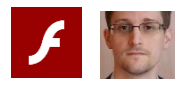


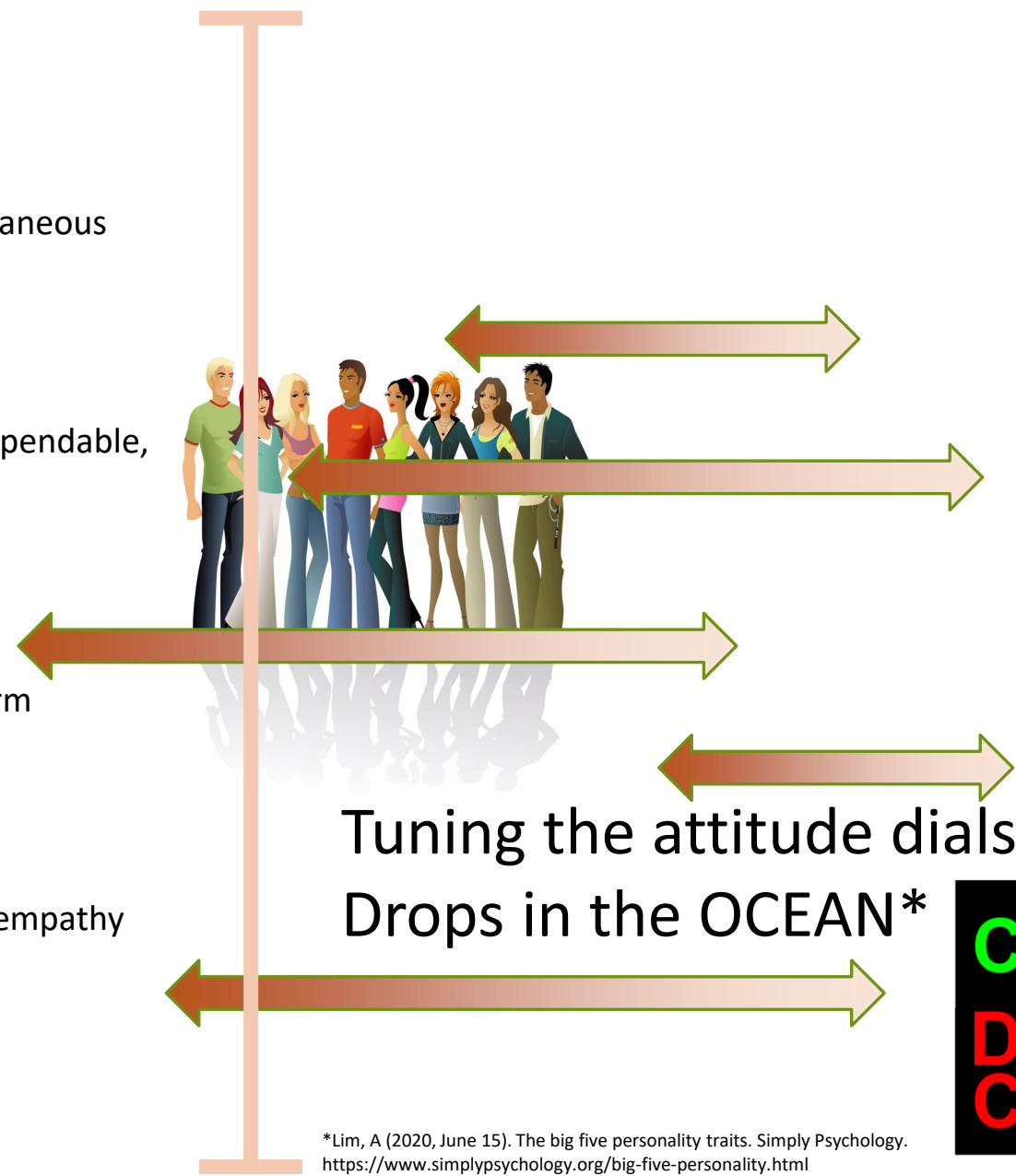
There's no such thing as human error... ...it's just people being human



Professor Daniel G. Dresner FCIISec
Academic Lead for Cyber Security
University of Manchester
daniel.dresner@manchester.ac.uk



- Openness
 - Imagination, sharing
 - Prefers routine, practical vs. curious, imaginative, spontaneous
- Conscientiousness
 - Competent, self-discipline, goals
 - Impulsive, disorganized vs. hardworking, disciplined, dependable, organised
- Extraversion
 - Sociable, assertive
 - Reserved, thoughtful, quiet vs. sociable, fun-loving, warm
- Agreeableness
 - Trustworthy, good natured
 - Critical, suspicious, uncooperative vs. trusting, helpful, empathy
- Neuroticism
 - Unstable emotionally
 - Calm, confident vs. anxious, pessimistic, unhappy



*Lim, A (2020, June 15). The big five personality traits. Simply Psychology.
<https://www.simplypsychology.org/big-five-personality.html>

CLICK
DON'T
CLICK

Attitude model... Groups? Individuals

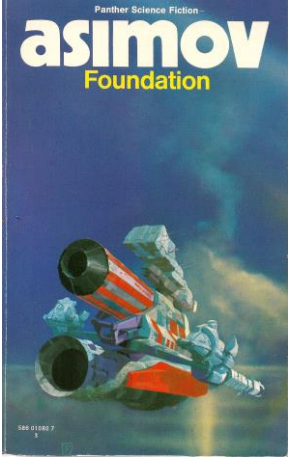
Vulnerability = Environmental circumstances

+ Personal circumstance

+ Path(s) + ICT literacy

+ Risk literacy¹

+ Emotional literacy



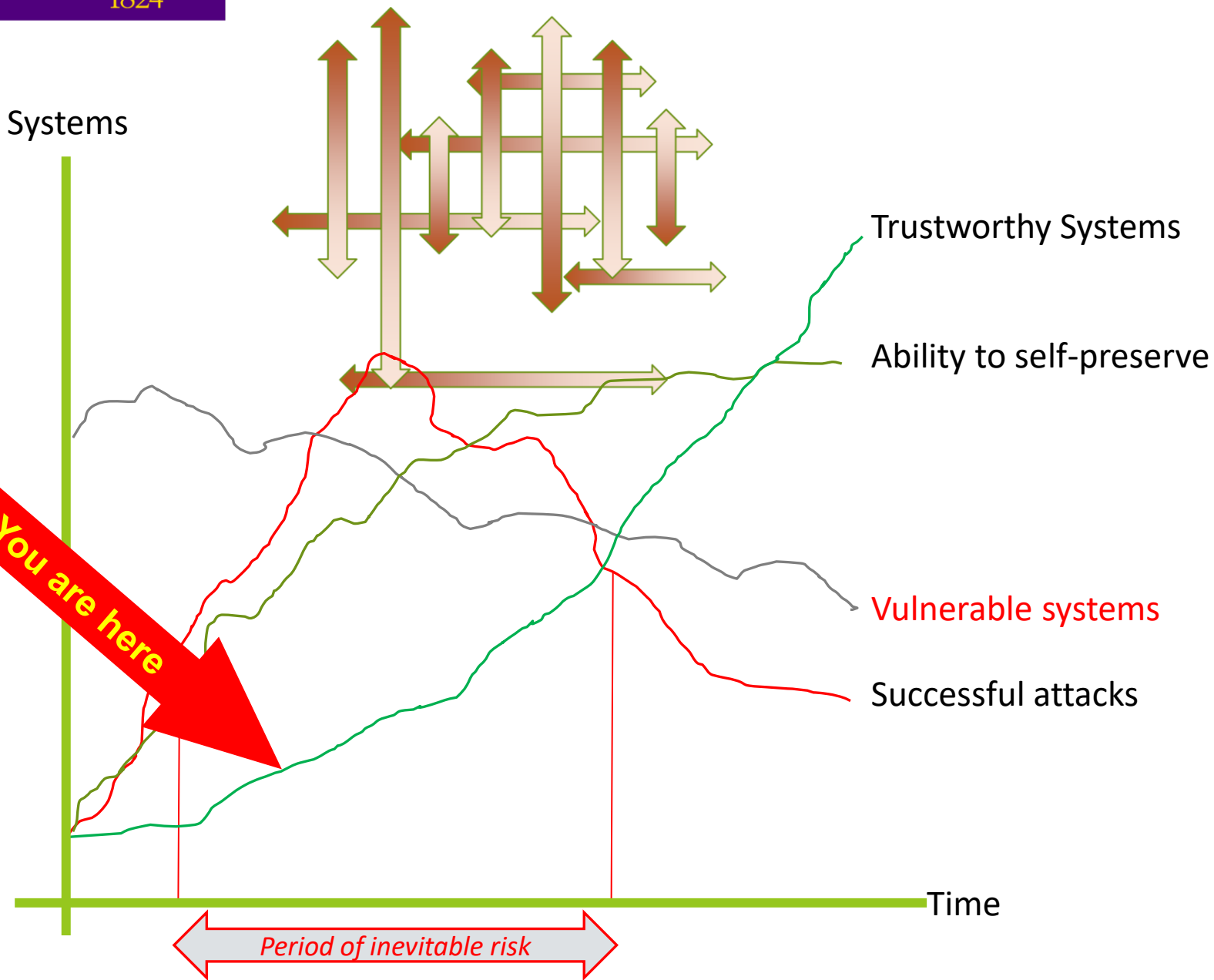
¹where

Risk Literacy = Knowledge of risk

+ Knowledge of treatment

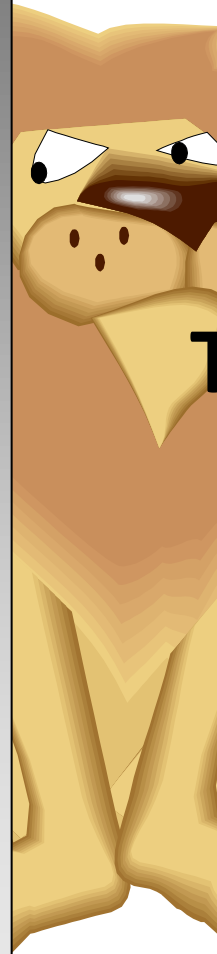
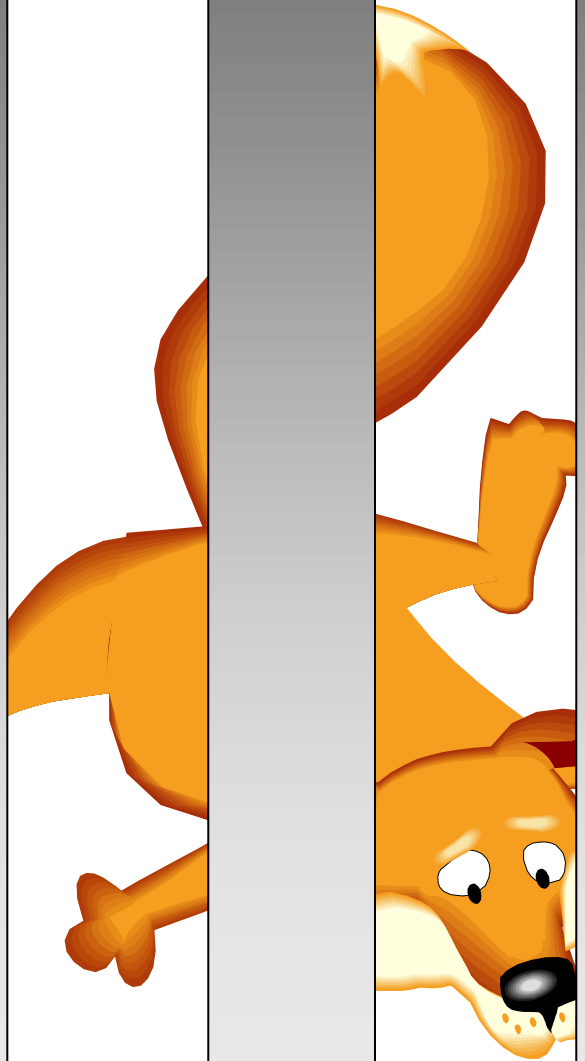
+ Willingness to deploy treatment





**From
protecting to coping
– balancing people and
technology rather than
blaming them...**





Thank you

